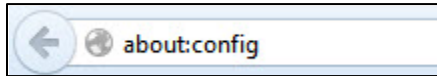
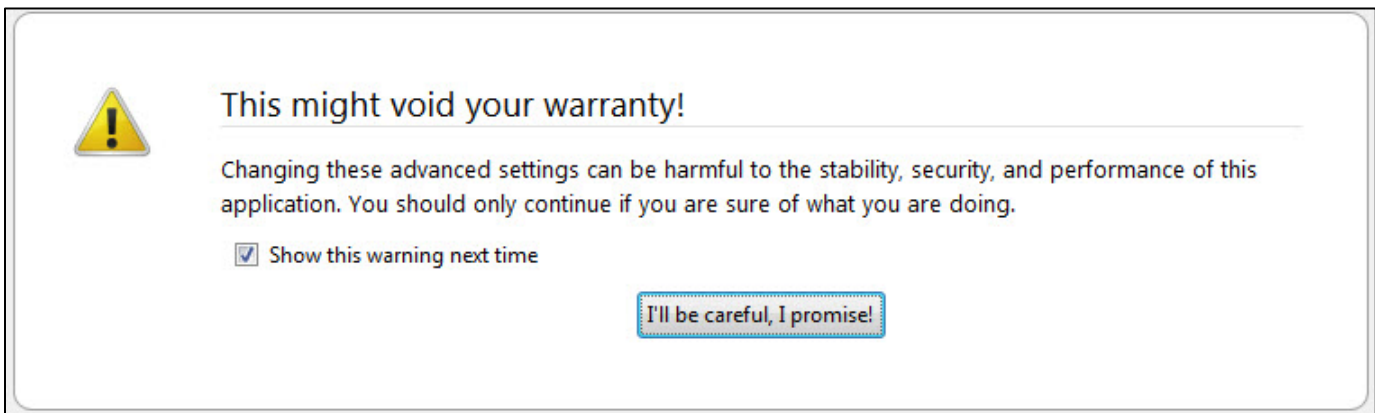


Getting Firefox to recognize the Windows Media Player plugin:

- 1) If you have not already installed the Microsoft Windows Media Player plugin for Firefox, go to <http://www.interoperabilitybridges.com/Windows-Media-Player-Firefox-Plugin-Download> and install it.
- 2) Open Firefox
- 3) Type **about:config** in the address bar and press enter



- 4) A warning message will display—click the **I'll be careful, I promise!** button to continue



- 5) Scroll down to the Preference Name **plugins.load\_appdir\_plugins**
- 6) Double left click on the line for **plugins.load\_appdir\_plugins** to change the Value to true

plugins.hide_infobar_for_outdated_plugin	default	boolean	false
plugins.load_appdir_plugins	user set	boolean	true
plugins.notifyMissingFlash	default	boolean	true

- 7) Close the about:config tab, and then exit Firefox
- 8) Restart Firefox and you should be able to view testimony videos again in the VHA